Element	Α	В	С	D
Play areas & seating areas	Very good no leaves, litter, sharp objects	No more litter than expected	High build up of litter e.g. tin cans, newspaper, old leaves etc.	Unacceptable excessive litter, hazards e.g. broken glass, sharp objects
Litter removal from grassed areas & shrubs	Very good no litter, no sharp objects	No more litter than expected	High build up of litter e.g. tin cans, newspaper, old leaves etc.	Unacceptable excessive litter, hazards e.g. broken glass, sharp objects
Hard surface areas – Paths, roadways (not highway), courtyards, drying areas, car parks	Well maintained, litter free, no weeds & moss	Well maintained, minor evidence of litter & moss	In need of attention with evidence of litter	Unacceptable build up of litter & moss
Grounds Maintenance - Grassed areas	Grass cut & associated shrubs well maintained, minimum amount of cuttings on paths	Grass in need of minor attention but likely to be restored with routine maintenance	Grass areas overgrown and in a poor condition, need to be cut back or trimmed, excessive cuttings on paths	Grass clearly not attended to for some time e.g. growth onto footpaths, length of grass
Grounds Maintenance - Weed clearance	Area free of weeds	Generally free of weeds, remaining weeds will be dealt with by seasonal maintenance	Evidence of weeds that have been sprayed but not removed or not sprayed for a long period	Evidence of weeds that appear to have never been attended to
Grounds Maintenance - Shrub bed & hedge maintenance	Well maintained, cut back and attractive to the eye	In need of minor attention	In need of attention but likely to be restored with routine maintenance	Shrub bed or hedge overgrown, looks not to have been attended to for a long period of time, potentially a hazard or risk to residents